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**University
of Auckland**

Evaluation of Dementia Mate Wareware Action Plan Pilots

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GP research day



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Evaluation objectives

- **Objective Two**

- 'Budget 2022 Dementia Mate Wareware Initiative' services,



- 7 new services for post diagnostic support, navigation and respite
focus on Māori, Pacific, Young onset dementia, Rural

- **Objective Four**

- structure and function of the Dementia Mate Wareware
Governance Ecosystem/ Te Pūnaha Mana Whakahaere mō te
Mate Wareware

Obj 2 -pilots

Impact on People Living with Dementia mate wareware and whanau

Key features organisationally and btwn levels the contribute to performance

Inform future service delivery models

- **Programme Logic Models**
 - Contexts, mechanisms and outcomes
- **Equity-focused Implementation Research (EQulR)**
 - Equity
 - Cultural safety
 - Māori and priority population perspectives
- **Context and Capabilities for Integrating Care (CCIC)**
 - Organisational capability
 - Partnerships
 - Service integration
- **Data sources**
 - Document review
 - Interviews with:
 - People living with dementia
 - Whānau and carers
 - Staff and leaders
 - Community and sector partners
 - Service activity and utilisation data



Respite

South Island Collaborative HomeShare

- 17 sites in South Island
- In home day programme , social activities and transport
- Strong local adaptation

Findings

- Strong social connection, belonging and friendship, Partnerships and community networks critical,
- Effective rural service delivery requires flexibility and transport support
- Respite is a lifeline

Dementia Hawkes Bay Kahungunu Executive ki te Wairoa Charitable Trust

- Pūteketeke Active Brain Day Programme, Kaupapa Māori day programme, Cognitive,
- social and cultural activities, Transport and outreach services

Findings

- Strong attendance and engagement
- Provides meaningful respite
- Reduces stigma and social isolation
- Successful integration of clinical and cultural expertise

Post-diagnostic support / Navigation

Te Puna Ora o Mataatua Trust

- Rehua Ārahi Mate Wareware
- Kaupapa Māori navigation service, Whānau-defined goals, Advocacy, education and coordinated support
- Embedded within Whanau Ora team

Findings

- Trust and whakawhanaungatanga are central mechanisms
- Addresses health, social, financial and legal needs
- Reduces system complexity, Builds whānau capability and confidence

Dementia Canterbury / Purapura Whetū Trust

- Living with Mate Wareware Project / Te Rōpū Manaaki Māte Wareware
- Community outreach, Marae-based engagement, GP clinic engagement
- Diagnostic support, Navigation and whānau support

Findings

- Reaches Māori and underserved populations, Supports people often not connected to existing services
- Strong emphasis on trust and relationships
- Acts as a bridge between communities and health services

Te Hau Ora o Ngapuhi

- Dementia Mate Wareware Navigation Service / Mauri Ora Respite Day Programme
- Cognitive Stimulation Therapy
- Iwi-led service delivery

Findings

- Navigation is a core intervention
- Improves coordination across fragmented systems
- Strong cultural alignment builds trust
- Rural outreach significantly improves accessibility



Post-diagnostic support / Navigation

Manaaki Ora Trust

- Kaitiaki Whānau Support Model
- Home-based support
- Care planning
- Navigation
- Caregiver support and community activities

Findings

- Kaitiaki act as trusted connectors
- Strong wraparound approach
- Peer learning and social support highly valued
- Effective partnership-based care coordination

Aotearoa Tongan Workers Association / Tongan Health Society

Pacific Dementia Māngalo

- Church and community outreach
- Home-based assessment
- Navigation and diagnostic support
- Caregiver education

Findings

- Creates culturally safe entry points into dementia care
- Successfully engages Pacific families
- Reduces language and system barriers
- Strengthens caregiver capability



Interviews Wider Sector

Interviews with people living with dementia and whanau

Themes across sites

- Whānau-centred approaches
- Relationship-based practice
- Navigation and advocacy
- Cultural safety and responsiveness
- Strong community partnerships
- Support for carers
- Flexible local delivery models
- Community connection and reduction of stigma

Key emerging messages

- The pilots are reaching people often underserved by existing services.
- Navigation and trusted relationships are critical mechanisms for success.
- Culturally grounded models improve engagement and accessibility.
- Support for carers is a major contributor to wellbeing and ageing in place.
- Strong community partnerships enhance sustainability and integration.
- Further analysis will inform scale-up and future service delivery models.

Next Steps

- Complete remaining interviews and analysis
- Cross-case comparison
- Service utilisation and value-for-money analysis
- Dissemination activity within Pilot sites and across the sites
- Recommendations regarding future service models and scale-up