

Summit 2025

Responses from Health NZ to unanswered questions at Summit 2025

Knowing that our DHB is doing their very best for the wellbeing of all patients that walk through their doors. Can you advise a solution of where can a whānau go to when there is no available respite/ARC because they are already at full capacity?

Health NZ is reviewing how aged care is funded and delivered. The goal is to make services more sustainable and fairer for older people across the country. The review is looking across aged residential care, home and community support services and other community support services delivered to older people. The goal is to build a system that works for all older people, especially those with complex needs.

If you are experiencing service access issues, please contact your local NASC for specific advice.

Because the funding is initiated from the MOH, how do they determine increase funding contracts for community organizations, knowing that their vision is to improve continuing support specifically mate wareware for whānau living in the home?

Contract increase decisions are made by Health NZ. Funding decisions consider cost pressures, volume demand, population growth, and other relevant factors impacting funded sector contracts across the primary and community sector.

Is there any funding or free service to help whānau prepare EPOA/PPPR?

Funding or a free service is not ordinarily available through Health NZ. However, there are several reputable sources where you can get free legal advice or guidance on Enduring Power of Attorney (EPOA):

Community Law Centres

- [Community Law](#) offers free legal help to people who can't afford a lawyer. They have detailed guides on EPOAs and can provide in-person advice.
- You can find your local centre via their website and book an appointment.

Citizens Advice Bureau (CAB)

- CAB provides free, confidential, and independent advice on a wide range of topics, including EPOAs.
- They can help you understand the process and refer you to legal professionals if needed.
- Visit www.cab.org.nz to find your nearest branch.

Family Court

- You can ask the Family Court for help with EPOA-related issues, such as disputes or clarifications. This service is free.
- More info is available on the [Ministry of Justice website](#).

New Zealand Law Society

- Their [public legal information page](#) includes guidance on EPOAs and links to lawyers who can offer initial consultations, sometimes for free.